

Rusk, Sawyer & Washburn Counties

Locally Developed County Transportation Coordination Plan

September 2008

Development of this document was produced through a combined three county planning effort.

Each of the counties is responsible for the contents of this document and any future amendments. As amendments become necessary, primary contacts for each county include the following:

Erika Robinson, Rusk County Senior Services, 311 E. Miner Ave., #C260, Ladysmith WI 54848
715-561-2158

Nancy Gustafson, Sawyer County Senior Resource Center, P.O. Box 502, Hayward WI 54843
715-634-3008

Jeanette Reitzl, Washburn Co Unit on Aging, 850 W. Beaver Brook Ave., Spooner WI 54801
715-468-4460

Rusk, Sawyer, & Washburn Counties

Locally Developed Transportation Coordination Plan

Purpose

Federal transit law, as amended by SAFETEA-LU, requires that projects selected for funding under the Elderly Individuals and Individuals with Disabilities (Section 5310), Job Access and Reverse Commute (JARC)/Wisconsin Employment Transportation Assistance Program (WETAP), and New Freedom programs be “derived from a locally developed, coordinated public transit-human services transportation plan” and that the plan be “developed through a process that includes representatives of public, private, and non-profit transportation and human services providers and participation by members of the public.” This plan is intended to meet this requirement while providing guidance to the county and region in providing and improving specialized transportation services over the next five years.

In 2006, Rusk, Sawyer, and Washburn Counties each developed a coordination plan to meet new SAFETEA-LU requirements, prior to the issuance of FTA guidance on the requirement. This process will update the information compiled and the recommendations made in that 2006 process.

Process

A meeting was held on August 14, 2008 between the participants in the City of Hayward that included a broad range of representatives from throughout all participating counties. The meeting invitation letter, invitation list, press release, attendance list, and the meeting agenda are included in Attachments A through E, respectively. The meeting was opened with a discussion of the demographics of the region, including elderly, disabled, and low-income persons, and their location and distribution throughout the county. The 2006 coordination process was briefly summarized and service gaps and needs were updated. A wide range of strategies for coordination of services were presented and the group provided input and developed strategies to pursue a coordinated effort in the coming years. The analysis of comments provided at the public meeting represents a coordinated planning effort for the counties of Rusk, Sawyer, and Washburn.

Assessment of available services and transportation providers

An inventory of known transit providers was developed at the coordination meeting (Attachment F). While the listed providers each have a specific clientele base, discussion was held on reaching further into the rural areas to provide additional transportation services.

Identified Transportation needs and gaps

A number of transportation related gaps and needs emerged from the three county transportation meeting.

- Services for weekend transportation: such as work, church, recreation, shopping, medical (dialysis services)
- Lack of inter-connectivity with/between current providers (eg. Namekagon Transit to BART, Namekagon Transit to Ladysmith) and the need to develop transfer points.
- More stable funding sources (govt.)
- Lack of Public/Private partnerships
- Eligibility issues between common carry vehicles/and special medical vehicles
- Increased mileage reimbursement for MA families & volunteers
- Funding silos/restrictions due to eligibility restrictions
- Better information to public on what service is available-who to call, cost, LCO service
- Centralized coordinator /contact where a core organization can direct/provide info.(who provides service, 800 #, Coordinator/Dispatch, design efficient routes
 - a. would coordinate each rider with individual or multi-transit provider for trip purposes.
- Misdirection of funds-funds might be for van purchase where another organization is providing that service but one cannot use those funds for paying for ride.
- Need for additional wheelchair lifts
- Public wanting more door-to-door services
- Cooperation of medical facilities and clients to cooperate with patient ability to make app's based on transit schedule.
- Providing a mix of transit schedules-routes that meet needs of all population, within budgetary constraints.
- Efficiencies between all providers to maximize funding allocations-federal, state, county, other.

Prioritized Strategies and Actions

Based on participation during the locally coordinated transportation meeting, several strategies to address transportation issues emerged. These strategies are intended to assist county departments, transit providers and transit users with enhancing existing mobility. Priorities for each of the strategies are related to the accompanying timeframe for implementation. While the responsible parties are identified, other interested parties seeking to participate in realizing the overall strategies are anticipated to emerge as greater efficiencies and coordination occurs.

1. Develop a comprehensive resource program that can effectively provide transportation information to existing and potential clients and providers.
 - A. Connect transit users to a “ride-share” organization that can either share or provide rides.
 - i. *Who:* Aging, Senior Resource Center, other interested parties
 - ii. *When:* 2009 and ongoing
 - B. Create an educational/informational program or resource data base for users of transit and those seeking transit assistance.
 - i. *Who:* All counties and providers of transit services
 - ii. *When:* 2009 and ongoing

2. Work with state and federal representatives and funding agencies to streamline transportation services.
 - A. Recommend changes to state and federal rules to eliminate barriers to funding costs.
 - i. *Who:* All transportation providers and applicable county and public/private organizations
 - ii. *When:* 2009 and ongoing
 - B. Support changes to funding regulations that bring reimbursement and services to reasonable cost recovery.
 - i. *Who:* All transportation providers and applicable county and public/private organizations
 - ii. *When:* 2009 and ongoing
 - C. Advocate for stabilization and dedicated funding sources for local use, including increased MA reimbursement, Regional Transit Authorities, and removing volunteer driver reimbursement as “income”.
 - i. *Who:* All transportation providers and applicable county and public/private organizations
 - ii. *When:* 2009 and ongoing

3. Develop a coordinated transit system amongst all providers.
 - A. Develop a “tri-county” committee to implement strategies and enhancements to the existing transportation services and consider other counties, Tribal Nations, and agencies in addition to Rusk, Sawyer and Washburn.
 - i. *Who:* All transportation providers and applicable county and public/private organizations and the general public.
 - ii. *When:* 2009
 - B. Establish a centralized organization/group between public, private and other organizations to provide transit services.

- i. *Who:* All transportation providers and applicable county and public/private organizations.
- ii. *When:* 2009 and thereafter

4. Enhance and expand transit services.

- A. Work with cities and villages who have greater population densities to encourage transit usage and encourage residential development along transit service routes.
 - i. *Who:* All transportation providers and applicable county and public/private organizations and the general public.
 - ii. *When:* 2009

Attachment A
Invitation Letter

August 5, 2008

Dear Friends of Transportation:

As many of you may know, funding under a number of transportation programs - Elderly and Disabled Capital Assistance Program (Section 5310), New Freedom Initiative, Job Access and Reverse Commute (WETAP/JARC) requires that projects be a part of a locally developed coordinated public transit-human services transportation plan. In 2006, county meetings were held to develop the required plans. Since the 2006 meetings, final guidance on coordination has been issued requiring that we meet again.

Rather than just seeing this as a "requirement", we are hoping that we can all see it as an opportunity to improve our transportation systems through regional coordination and access to additional funding to provide needed services. The focus of the 2008 coordination process developed by WisDOT is on multi-county and regional plans.

Representatives from Human Service Department's and Aging Units from Washburn, Sawyer, and Rusk Counties, with the help of Northwest Regional Planning Commission (NWRPC), is hosting what we hope will be a meeting to guide us toward further coordination and improved transportation services for persons who are elderly, disabled, or of low income, in and between our counties.

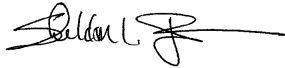
We need your help. The coordination process requires participation from a wide range of transportation providers (public, private, non-profit), human service providers, county board members, and members of the public. To make it a productive meeting, and to assess the needs of our counties and the region, we need you there. Please do not let your agency/company's views go unrepresented. If you cannot make it, send another representative, if at all possible. The meeting is scheduled for:

Thursday, August 14th
1:00-4:00 p.m.
Sawyer Community Senior Center
15856 E. 5th Street
Hayward, WI
Lower Conference Room

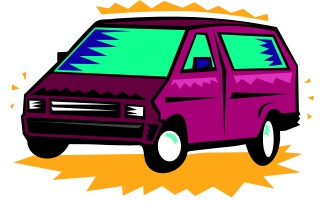
PLEASE RSVP BY AUGUST 12TH (whether you can attend, **or not**), by calling me at 715-635-2197 or by email at sjohnson@nwrpc.com.

Thank you for your help in this important effort.

Sincerely,

A handwritten signature in black ink, appearing to read "Sheldon Johnson", with a long horizontal flourish extending to the right.

Sheldon Johnson
Deputy Director



Please Attend!!!!

2008 Locally Developed Coordinated Public Transit-Human Services Transportation Plan Meeting

Rusk, Sawyer & Washburn Counties

Date:

Thursday, August 14
1:00pm

Location:

Sawyer Community Senior Center
15856 E. 5th Street
Hayward, WI
Lower Conference Room

Purpose:

To conduct a Locally Developed Coordinated
Public Transit-Human Services Transportation
Plan

Contact

Sheldon Johnson, Northwest RPC 635-2197
or

Information:

Erika Robinson, Rusk County 532-2158
Nancy Gustafson, Sawyer County 634-3000
Jeanette Reitzel, Washburn County 635-4461

For more information or feasible accommodations, please contact Sheldon Johnson, Deputy
Director at (715)635-2197 or via email at sjohnson@nwrpc.com

Attachment B Invitation List

Rusk County							
Organization Name	First Name	Last Name	Title	Street Address 1	City	State	Zip Code
Indianhead CAA	Robbie	Tankersley	Director	209 East Third Street	Ladysmith	WI	54848
WI Job Center - Ladysmith	Marian	Vaughn		108 W 2nd Street N	Ladysmith	WI	54848
Healthcare Transport				1100 W 5th Street S	Ladysmith	WI	54848
Key Care, Inc.				119 E 4th Street N	Ladysmith	WI	54848
Rusk County Senior Services	Erika	Robinson	Director	311 E Miner Ave	Ladysmith	WI	54848
Veterans Services	Ronald	Moser		311 E Miner Ave	Ladysmith	WI	54848
Indianhead Transit Service				209 East 3rd Street South	Ladysmith	WI	54848
Personal Escort Transportation Service				209 East 3rd Street South	Ladysmith	WI	54848
Rusk County Board	Thomas	Costello	County Supervisor	N1421 Pulaski Lake Road	Bruce	WI	54819
Rusk County Board	Eugene	DuSell	County Supervisor	W7543 County Highway J	Ladysmith	WI	54848
Rusk County Board	Henry	Golat	County Supervisor	N2754 Dicus Road	Ladysmith	WI	54848
Rusk County Board	Anthony	Hauser	County Supervisor	N5395 Walnut Street	Tony	WI	54563
Rusk County Board	Erny	Heiden	County Supervisor	PO Box 182	Conrath	WI	54731
Rusk County Board	James	Hofacker	County Supervisor	604 E 10th Street S	Ladysmith	WI	54848
Rusk County Board	Phil	Kaiser	County Supervisor	N6450 Hackett Road	Hawkins	WI	54530
Rusk County Board	Lucinda	LaPorte	County Supervisor	N7171 Cty Road B	Glen Flora	WI	54526
Rusk County Board	Lyle	Lieffring	County Supervisor	N4868 Pieper Road	Weyerhaeuser	WI	54895
Rusk County Board	Kathleen	Mai	County Supervisor	214 W 3rd Street N	Ladysmith	WI	54848
Rusk County Board	James	Platteter	County Supervisor	408 E Phillips Avenue	Ladysmith	WI	54848
Rusk County Board	Sandra	Roth	County Supervisor	W8212 Birch Ridge Road	Ladysmith	WI	54848
Rusk County Board	Philip	Schneider	County Supervisor	N678 A Street	Sheldon	WI	54766
Rusk County Board	James	Schultz	County Supervisor	307 E. Lake Ave.	Ladysmith	WI	54848
Rusk County Board	Eldon	Skogen	County Supervisor	1038 N 1st Street	Bruce	WI	54819
Rusk County Board	Johnathan	Stencil	County Supervisor	14120 Island Lake Road	Weyerhaeuser	WI	54895
Rusk County Board	Wayne	Stevens	County Supervisor	N5286 sunny Hill Drive	Weyerhaeuser	WI	54895
Rusk County Board	Roger	Svoma	County Supervisor	W9874 County A	Ladysmith	WI	54848
Rusk County Board	Randy	Tatur	County Chair	N4403 Log Cabin Road	Rice Lake	WI	54868
Rusk County Board	Clifford	Taylor	County Supervisor	N4038 Hwy 27	Ladysmith	WI	54848

Rusk County Board	David	Willingham	County Supervisor	115 Park Avenue W	Ladysmith	WI	54848
Health and Human Services Board	Bill	Ellmann		1021 W 5th Street N	Ladysmith	WI	54848
Heath and Human Services Board	Marge	Spangberg		708 E Phillips Ave	Ladysmith	WI	54848
Heath and Human Services Board	Charles	Frafjord		202 Maplewood Drive	Ladysmith	WI	54848
Heath and Human Services Board	Ronald	Grzeszkowiak		N407 Fern Road	Sheldon	WI	54766
Aging Services Committee	Ted	East		311 E Miner Ave	Ladysmith	WI	54848
Aging Services Committee	Shirley	VanDam		311 E Miner Ave	Ladysmith	WI	54848
Aging Services Committee	Michelle	Diamond		311 E Miner Ave	Ladysmith	WI	54848
Aging Services Committee	Gary	Rivers		311 E Miner Ave	Ladysmith	WI	54848
Aging Services Committee	Nellie	Kolar		W5664 Broken Arrow Road	Sheldon	WI	54766
Aging Services Committee	Delores	Schultz		W5915 Schultz Road	Tony	WI	54563
Aging Services Committee	Phyllis	Stevenson		W10861 Cty Road D	Holcombe	WI	54745
Aging Services Committee	Don	Locke		PO Box 236	Weyerhaeuser	WI	54895
Aging Services Committee	Millon	Mincoff		N6220 Cty Trk X	Tony	WI	54563
Aging Services Committee	Marg	Ellmann		1021 W 5th Street S	Ladysmith	WI	54848
Veterans Service Commission	Wayne	Stevens		N5286 Sunny Hill Road	Weyerhaeuser	WI	54895
Veterans Service Commission	Erle	Barber		W7753 Old 14	Ladysmith	WI	54848
Veterans Service Commission	Roger	Kolar		W5664 Broken Arrow Road	Sheldon	WI	54766
CEP, Inc.	Gene	Tremblay		107 W Second Street N	Ladysmith	WI	54848
New Richmond Transport	Jason	Pape		PO Box 209	New Richmond	WI	54017
CEP, Inc.	Jean	Stapleton		108 W Second Street N	Ladysmith	WI	54848
Disability Rights Wisconsin	Rick	Pelishek		801 Hammond Ave.	Rice Lake	WI	54868
Sawyer County							
Organization Name	First Name	Last Name	Title	Street Address 1	City	State	Zip Code
Sawyer County Senior Resource Center	Nancy	Gustafson	Director	15856 Fifth Street	Hayward	WI	54843
Sawyer County/Lac Courte Oreilles	Andrew	Ross		9790 North County Road K	Hayward	WI	54843
WI Job Center - Hayward	John	Vanderhoof		15618 Windrose Lane	Hayward	WI	54843
Veterans Services	Ray	Boeckman		PO Box 717	Hayward	WI	54843
Sawyer County Transit	Pete	Sanders		105 E 4th Street	Hayward	WI	54843

LCO Band of Lake Superior Chippewa	Louis	Taylor	Chairman	Route 2	Hayward	WI	54843
North Wisconsin Travel Express				16004 West US Highway 63	Hayward	WI	54843
Sawyer County Board	James	Bassett	County Supervisor	12353W Chafer Road	Couderay	WI	54828
Sawyer County Board	Harold	Helwig	County Chair	PO Box 39	Stone Lake	WI	54876
Sawyer County Board	Warren	Johnson	County Supervisor	4357N Price Dam Road	Winter	WI	54896
Sawyer County Board	Ronald	Kinsley	County Supervisor	9760W Hwy 27/70	Ojibwa	WI	54862
Sawyer County Board	Kenneth	Maki	County Supervisor	15954 Rivers Edge Drive	Hayward	WI	54843
Sawyer County Board	Kathy	McCoy	County Supervisor	11503 N Rykman Road	Hayward	WI	54843
Sawyer County Board	Bruce	Miller	County Supervisor	14210 Poplar Avenue	Hayward	WI	54843
Sawyer County Board	Arlene	Mizerka	County Supervisor	PO Box 12	Hayward	WI	54843
Sawyer County Board	Douglas	Mrotek	County Supervisor	9689N Fun Valley Road	Hayward	WI	54843
Sawyer County Board	Mel	Olson	County Supervisor	N7119 N Clover Road	Winter	WI	54896
Sawyer County Board	Dean	Pearson	County Supervisor	PO Box 413	Hayward	WI	54843
Sawyer County Board	Shirley	Riedmann	County Supervisor	15536 County Road B A3	Hayward	WI	54843
Sawyer County Board	Dale	Schleeter	County Supervisor	16197W Hwy 27/77	Hayward	WI	54843
Sawyer County Board	Robert	Vitcenda	County Supervisor	1474N State Road 40	Exeland	WI	54835
Sawyer County Board	Frederic	Zietlow	County Supervisor	PO Box 13324	Hayward	WI	54843
Health and Human Service Board	Gladys	Ruegger		15619 Winter Drive	Hayward	WI	54843
Health and Human Service Board	Debbie	Butler		10407 Forest Avenue	Hayward	WI	54843
Health and Human Service Board	Carol	Pearson		PO Box 413	Hayward	WI	54843
Health and Human Service Board	Sis	Hale		11105 W County Road CC	Couderay	WI	54828
Health and Human Service Board	Shirley	Suhsen		7641 N indian Drive	Hayward	WI	54843
Health and Human Service Board	Geri	Fitch, RN		9899 N Kingfisher Lane	Hayward	WI	54843
Ventures Unlimited, Inc.	Kristin	Frane		PO Box 623	Shell Lake	WI	54871
Cindy's Taxi Service				10955 N Airport Rd	Hayward	WI	54843
New Richmond Transport	Jason	Pape		PO Box 209	New Richmond	WI	54017
Disability Rights Wisconsin	Rick	Pelishek		801 Hammond Ave.	Rice Lake	WI	54868
Washburn County							
Organization Name	First Name	Last Name	Title	Street Address 1	City	State	Zip Code
Washburn County Unit on Aging	Jeanette	Reitzel	Director	850 West Beaverbrook Avenue	Spooner	WI	54801
Spooner Community Memorial Hospital	Michael	Schafer		819 Ash Street	Spooner	WI	54801

Terraceview Living Center, Inc.	Mark	Parker		802 E County Hwy B	Shell Lake	WI	54871
Ventures Unlimited, Inc.	Kristin	Frane		PO Box 623	Shell Lake	WI	54871
WI Job Center - Spooner	John	Vanderhoof		522 Service Road East	Spooner	WI	54801
Caring Medical Transport				517 N Front Street	Spooner	WI	54801
Veterans Services	Carl	Krantz		850 West Beaverbrook Avenue	Spooner	WI	54801
WI Council on Physical Disabilities	Ben	Barrett		N7478 Wood Drive	Trego	WI	54888
Washburn County Board	William	Allard		N7069 Oak Hill Road	Trego	WI	54888
Washburn County Board	Donald	Quinton		519 S Front Street	Spooner	WI	54801
Washburn County Board	Lester	Fiedler		W6520 Crocker Rd.	Minong	WI	54859
Washburn County Board	Michael	Bobin		PO Box 462	Minong	WI	54859
Washburn County Board	William	Campbell		N3933 Hwy 63	Shell Lake	WI	54871
Washburn County Board	Mary	Zehm		W9556 Moore Road	Spooner	WI	54801
Washburn County Board	Dan	Hubin		125 S Lake Dr.	Shell Lake	WI	54871
Washburn County Board	Clay	Halverson		N5266 County Hwy M	Spooner	WI	54801
Washburn County Board	Tim	Brabec		N4439 Beers Rd	Spooner	WI	54801
Washburn County Board	Gregory	Krantz		W6630 County Hwy D	Sarona	WI	54870
Washburn County Board	Thomas	Ricci		N 8656 Ricci Rd.	Trego	WI	54888
Washburn County Board	Barb	Love		N9994 Tranus Lake Road	Springbrook	WI	54875
Washburn County Board	Robert	Washkuhn		W8225 Sand Road	Shell Lake	WI	54871
Washburn County Board	Edward	Olund		W3403 Little Bear Road	Sarona	WI	54870
Washburn County Board	Thomas	Mackie		W9065 Lower Mackenzie Rd	Spooner	WI	54801
Washburn County Board	Romaine	Quinn		N506 Brill Road	Birchwood	WI	54817
Washburn County Board	Steven	Sather		N4785 Hill Drive	Spooner	WI	54801
Washburn County Board	Charles	Melton		1013 N River Street	Spooner	WI	54801
Washburn County Board	James	Sundeen		606 College Street	Spooner	WI	54801
Washburn County Board	Michael	Waggoner		W4660 Hwy 77	Minong	WI	54859
Washburn County Board	Robert	Lester		W2173 Roch Rd	Springbrook	WI	54875
	Chris	Iverson		301 W Elm Ave	Birchwood	WI	54817
Mobility Planning Services Team, Washburn County	Vern	Lokken		908 S Lake Dr	Shell Lake	WI	54871
Washburn County Health and Human Services	Cathy	Maas		P.O. Box 250 - 110 Fourth Avenue	Shell Lake,	WI	54871
Sunset Pines	Kevin	Cronk		N2565 Co Hwy M	Sarona	WI	54870
Faith in Action Washburn County	Barb	Merrill		PO Box 387	Spooner	WI	54801
Catholic Charities	Jean	Odell		797 N Lake Dr	Shell Lake	WI	54871
Washburn County Health and Human Services Board	Jean	Serum		N8640 River Road	Trego	WI	54888
Washburn County Health and Human Services Board	Theresa	Sundeen		PO Box 116	Spooner	WI	54801

Washburn County Health and Human Services Board	Karmie	Dwinnell		7951 Loon Lake Road	Spooner	WI	54801
Washburn County Health and Human Services Board	Rev. Will	Mowchan		502 Spruce Street	Spooner	WI	54801
Washburn County Health and Human Services Board	Liane	Wilkinson		W4726 5th Ave.	Trego	WI	54888
Badger Bus of Spooner				PO Box 87	Spooner	WI	54801
Indianhead Medical Center	Paul	Naglosky		113 4th Avenue	Shell Lake	WI	54871
New Richmond Transport	Jason	Pape		PO Box 209	New Richmond	WI	54017
North Country Independent Living	Bob	Olsgard		422 3rd Street W	Ashland	WI	54806
WCHSD	Lori	Bina		PO Box 250	Shell Lake	WI	54871

**Attachment C
Press Release**

News Release (Immediate)

**Contact: Sheldon Johnson, NWRPC
715/635-2197**

Coordinated Public Transit Meeting

A meeting between Washburn, Sawyer, and Rusk Counties to develop a coordinated public transit-human services transportation plan will be held at the Sawyer Community Senior Center, 15856 E. 5th Street, City of Hayward, on Thursday, August 14, 2008 beginning at 1:00pm. This meeting is a joint effort between the three counties and is being coordinated through their Human Services and Aging Units.

Federal transit law requires that projects selected for funding under the Elderly and Disability Capital Assistance Program (Section 5310), Job Access and Reverse Commute (WETAP/JARC) and New Freedom programs be "derived from a locally developed, coordinated public transit-human services transportation plan" and that the plan be "developed through a process that includes representatives of public, private, and non-profit transportation and human services providers and participation by members of the public." Most counties in Wisconsin currently receive money through one or more of these programs.

The meeting is open to the public and all interested individuals, elected officials at all levels, and transit providers are encouraged to attend the meeting. Attendees will assist in identifying transportation needs of individuals with disabilities, older adults, and people with low incomes; provide input into strategies for meeting locally identified needs; and assist in prioritizing transportation services for funding and implementation. Information collected at this meeting will be used to develop the public transit-human services transportation plan.

Persons residing in Washburn, Sawyer, and Rusk Counties or providing transit services within the counties and are unable to attend the meeting may submit written comments on existing, new, or improved transit services to: Sheldon Johnson, Northwest Regional Planning Commission, 1400 South River Street, Spooner, WI 54801 or by email to sjohnson@nwrpc.com.

Attachment D

Attendance List

Locally Developed Coordination Plan Meeting Participant List

Plan Area (county, multi-county/region):	Rusk, Sawyer & Washburn Counties
Date of Meeting(s):	Thursday, August 14, 2008
Coordination Plan Contact Name(s):	

NAME	ORGANIZATION NAME	ADDRESS AND PHONE NUMBER	E-MAIL ADDRESS
Mike Kelley	Key Care Inc	119 E 4 th , Ladysmith	
Nancy Gustafson	Senior Resource Center	P.O. Box 502, Hayward	scau@cheqnet.net
Arlene Mizerka	Sawyer County Board of Supervisors	P.O. Box 12, Hayward	ajmizerka@gmail.com
Vern Lokken	Washburn County Citizen Advocate for Disabled Riders		dvlokk@yahoo.com
Bob Washkuhn	Washburn County Board of Supervisors	Shell Lake	
Jay Hands	NW-Long Term Care District Board	N4063 Deep Lake Road, Sarona	Jay4district12@gmail.com
Sue Schwieckirt	Washburn Co. HHSD	P.O. Box 250, Shell Lake	sschweic@co.washburn.wi.us
Bob Olsgard	North County Independent Living	222` Catlin, Suite 16, Superior	ncilbob@superior-nfp.org
Brett Gerber	Indianhead CAA	209 E. 3 rd St South, Ladysmith	brettg@indianheadcaa.org
Jean Serum	Washburn County H&H Services Board member	N8640 River Road, Trego	Jean_serum@northwood.k12.wi.us
Gladys Ruegger	Health & Human Services	15619 Winter Dr, Hayward	
Shirley J. Riedmann	Sawyer County Board of Supervisors	15536 Co. Rd B-A 3, Hayward	siriedmann@centurytel.net

NAME	ORGANIZATION NAME	ADDRESS AND PHONE NUMBER	E-MAIL ADDRESS
Pete Sanders	Sawyer County HHS	P.O Box 730, Hayward	psanders@sawyerhs.hayward.wi.us
Erika Robinson	Rusk County Senior Services	311 E Miner Ave, Ladysmith	erobinso@ruskcountywi.us
Robbie Danlesley	ICAA Transit	P.O. Box 40, Ladysmith	robt@indianheadcaa.org
Lyle Lieffering	Rusk County Board of Supervisors	N4868 Piepon road, Weyerhaser	
Dean Pearson	Sawyer County Board of Supervisors	P.O. Box 413, Hayward	dpearson@cheqnet.net
Joe Eichinger	Namekagon Transit	9390 CTH K, Hayward	Transit.manager@yahoo.com
Jason Pape	New Richmond Transport	P.O. Box 209, New Richmond	nrti@frontiernet.net
Tom Sweeney	Ventures Unlimited	P.O. Box 623, Shell Lake	tom@venturesunlimited.org

Attachment E

Meeting Agenda

**Rusk, Sawyer and Washburn Counties
Transportation Coordination Planning Meeting**

**Thursday, August 14th
1:00-4:00 p.m.**

**Sawyer Community Senior Center
15856 E. 5th Street
Hayward, WI
Lower Conference Room**

Agenda

- 1:00 Introductions
- 1:05 Transportation Programs & Purpose of Planning Meeting
 - ⇒ State transportation programs and the need for a regional planning process (handout)
- 1:25 Discuss/Update service (rides) inventory
- 1:50 Identifying Service Gaps and Needs
 - ⇒ Existing and Future
- 2:20 Strategies for Coordinating Rural Transportation
 - ⇒ Examples (handout)
- 2:25 Develop Regional and/or County Strategy Plan
- 3:15 Wrap-up
 - ⇒ Where do we go from here?

Attachment F

Services Inventory Identified at Coordination Meeting

- Namekagon Transit (Washburn, Sawyer, Bayfield)
- Senior Resource Center-Sawyer (volunteer drivers who will go outside of county)
- Human Services Agency-voucher MA within all three counties
- ICAA-Rusk (sometimes in Barron)
- Key Care-medical (primarily in Rusk)-limited in surrounding counties
- Ventures (Sawyer, Washburn, Barron)
- Head Start (all counties)
- NW Travel (Sawyer, Washburn)
- Veterans Services (all counties)
- Unit on Aging (all counties)
- Northwoods
- Handi- Lift
- School Districts
- New Richmond Transport
- Private Individuals who transport people with MA reimbursement with state and federal reimbursement
 - HS Department
 - ICAA (Rusk and Washburn Counties)

- Faith in Action (volunteer drivers)
- Al's Limo
- Cindy's Taxi Service -Hayward
- Lakeview Medical-Shell Lake (will pick up 30 mile radius for appointments at their hospital)
- Spooner Health System (nursing home) van for nursing home
- Golden Living Center nursing home - Hayward
- Black River Industries (service in far southern Rusk County)
- Ambulance Services
- Casino-vans and buses

Services Identified by NCIL

Eight County Transportation
Providers Inventory (2008)

Sawyer

Abby Vans, Inc.

	W5621 Todd Rd	Neillsville	WI	54456	(715) 743-3364	www.ab
Contact Name	Mark Jones					
Days/Hours of Operation	Reservation line is open M-F 8a-5p; transportation available 24/7, 365 days a year					
Description of Service	special needs, non-emergency transportation					
Reservations	same day service available					
Type of Service	door-to-door, door-through-door					
Service Area	Ashland, Price, Sawyer and Iron Counties					
Type of Route	Demand Route					
Route						
Type of Vehicles	Van					
Accessible Services	wheelchair accessible, disability accessible					
Escort Availability	escorts may be provided, escorts ride for free					

Service Fee	flat rate; \$19.50 base rate + \$1.45/mile. Discounts available with contract.
Riders Served	seniors, people w/ disabilities, children, teens, adults
Rider Eligibility Criteria	None
Purposes of Rides	medical, employment, volunteer activities, religious events, social/recreational, childcare, shopping
Informational/Instructional Materials Available	Yes
List Materials	company brochure, website available

Handi-Lift Inc.

	1779 10th St	Cumberland	WI	54829	715-822-5077	
Contact Name					Fax 715-822-5078	
Days/Hours of Operation	M-F, 5am-5pm; Limited service available on Saturdays for dialysis needs					
Description of Service	Non-emergency transportation company					
Reservations	same day service IF available					
Type of Service	door-through-door					
Service Area	all of Northwestern Wisconsin					
Type of Route	demand response					
Route						
Type of Vehicles	vans					
Accessible Services	wheelchair access, lifts, ambulatory					
Escort Availability	escorts are NOT provided, escorts ride for free					
Service Fee	medicaid; private pay is \$48.00 round trip for first 5 miles, \$1.47 per mile after that					
Riders Served	seniors, people w/ disabilities, children, teens, adults					
Rider Eligibility Criteria						
Purposes of Rides	medical/ health care, employment, volunteer activities, social/ recreational, childcare, shopping					
Informational/Instructional Materials Available	none available					
List Materials						

Health Care Transport

	Street Address	City	State	Zip	Telephone	website
Contact Name						
Days/Hours of Operation						
Description of Service						
Reservations						
Type of Service						
Service Area						
Type of Route						
Route						
Type of Vehicles						
Accessible Services						
Escort Availability						
Service Fee						
Riders Served						
Rider Eligibility Criteria						
Purposes of Rides						
Informational/Instructional Materials Available						
List Materials						

Indianhead Medical Center

	113 4th Ave	Shell Lake	WI	54871	715-468-7833	www.shelllakewi.gov
Contact Name						

Days/Hours of Operation	M-F, 7:30am-4pm
Description of Service	Courtesy van to and from Indianhead Medical Center and Shell Lake Clinic
Reservations	same day service may be available, at least 2 days advanced notice appreciated
Type of Service	door-to-door, door-through-door
Service Area	30 miles from medical centers
Type of Route	demand
Route	
Type of Vehicles	
Accessible Services	none
Escort Availability	escorts are NOT provided
Service Fee	no fee
Riders Served	all patients of the medical centers
Rider Eligibility Criteria	patient of the medical center
Purposes of Rides	medical/ healthcare
Informational/Instructional Materials Available	none
List Materials	

Key Care, Inc

119 E 4th St N

Ladysmith WI

54848 715-532-3727

fax: 715-532-3727

Contact Name	Tonya Sweeney, Business Coordinator
Days/Hours of Operation	24 hours a day/ 7 days a week
Description of Service	non- emergency transportation
Reservations	same day service available
Type of Service	door-through-door
Service Area	Rusk County
Type of Route	demand response
Route	
Type of Vehicles	van
Accessible Services	wheelchair access
Escort Availability	
Service Fee	mileage rate \$1.40, unload .50; Base rate \$13.50 for the first 5 miles
Riders Served	seniors, people w/ disabilities
Rider Eligibility Criteria	medicaid assistance accepted; if not private, must have medicaid necessity
Purposes of Rides	medical/ health care; private pay for social activities
Informational/Instructional Materials Available	none
List Materials	

LCO Elderly Services

	Street Address	City	State	Zip	Telephone	website
Contact Name						
Days/Hours of Operation						
Description of Service						
Reservations						
Type of Service						
Service Area						
Type of Route						
Route						
Type of Vehicles						
Accessible Services						
Escort Availability						

Service Fee
 Riders Served
 Rider Eligibility Criteria
 Purposes of Rides
 Informational/Instructional Materials Available
 List Materials

New Richmond Transport

	P.O. Box 209	New Richmond	WI	54017	715-246-2933	fax: 715-246-2933
Contact Name	Amy Johnson, Office Manager					
Days/Hours of Operation	Office: M-F 8am-4pm; Driving: M-F 6am-6pm					
Description of Service	non emergency medical transportation for handicapped and elderly to medical appointments or social outings					
Reservations	must schedule 24 hours in advance *by noon the business day before*					
Type of Service	door-to-door					
Service Area	Central, West Central and Northwest Wisconsin					
Type of Route	demand					
Route						
Type of Vehicles	van					
Accessible Services	wheelchair access					
Escort Availability	1st escort rides for free; 2nd escort must pay fare of \$25.00 per stop					
Service Fee	flat rate, call for quote, Wisconsin Medicaid					
Riders Served	seniors, people w/ disabilities, children, teens, adults					
Rider Eligibility Criteria	If on Medicaid, must have physician fill out documentation of eligibility prior to service					
Purposes of Rides	medical/ healthcare, employment, volunteer, religious events, social, childcare, shopping					
Informational/Instructional Materials Available	yes					
List Materials	brochures available upon request					

Northwoods Transport

	805 Nottingham St		Rice Lake	WI	54868	715-234-8499 or 1-800-570-3456
Contact Name	Dana Haas, Manager				Fax	715-236-3156
Days/Hours of Operation	Office Hours 8:30am-4:30pm					
Description of Service	non emergency medical transportation					
Reservations	must schedule 24 hours in advance, same day service available if possible					
Type of Service	door-to-door					
Service Area	Northwest Wisconsin					
Type of Route	fixed route, demand route					
Route						
Type of Vehicles	van					
Accessible Services	wheelchair access					
Escort Availability	escorts are NOT provided, escorts ride for free					
Service Fee	mileage rate, call for quote; Medicaid w/ signed SMV from MD					
Riders Served	seniors, people w/ disabilities, children, teens, adults					
Rider Eligibility Criteria						
Purposes of Rides	medical/ healthcare					
Informational/Instructional Materials Available	none					
List Materials						

NWT Express

15954 Rivers Edge Dr, STE 310		Hayward	WI	54843	715-634-8974	www.cvt.org
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Contact Name Kathy Snyder, Agent fax: 715-634-8043
 Days/Hours of Operation M-F, 8:30am- 5:00pm
 Description of Service van service from Hayward-Spooner-Rice Lake Area to Minneapolis/St. Paul airport
 Reservations must schedule 2 days in advance
 Type of Service transit stop, door-to-door
 Service Area
 Type of Route demand route
 Route
 Type of Vehicles van
 Accessible Services
 Escort Availability escorts are NOT provided
 Service Fee flat rate; see brochure and website
 Riders Served seniors, children, teens, adults
 Rider Eligibility Criteria
 Purposes of Rides social/ recreational activities
 Informational/Instructional Materials Available yes
 List Materials brochures, website

(Sawyer County) Senior Resource Center

P.O. Box 502; 15856 5th St.

Hayward WI

54843

715-634-3000; 1-800-300-6497

Contact Name Nancy Gustafson, Director fax 715-634-7501 www.sr
 Days/Hours of Operation M-F, 8a-4p
 Description of Service Door Stop for 55+ and persons with disabilities
 Reservations some same day service available; prefer 24 hours in advance
 Type of Service door-to-door
 Service Area 5-7 miles of Hayward
 Type of Route demand response
 Route
 Type of Vehicles bus, van
 Accessible Services wheel chair access
 Escort Availability escorts must pay fare of \$.20 per mile
 Service Fee flat rate
 Riders Served seniors, people with disabilities
 Rider Eligibility Criteria 55+ and persons with disabilities for bus and van; 55+ ambilty for escort service
 Purposes of Rides medical, employment, volunteer, religious, social, shopping, other
 Informational/Instructional Materials Available yes
 List Materials brochure

Sawyer Co Veterans Service Office

(P.O. Box 717)

15872 5th St

Hayward WI

54843

715-634-2770

fax: 715-634-2770

Contact Name email: veterans@sawyercountygov.com
 Days/Hours of Operation M-F, 8am-4pm
 Description of Service county transportation for vets to and from VA hospital
 Reservations must schedule more than 2 days in advance; as much time as possible to guarantee seat
 Type of Service transit stop
 Service Area Ashland, Bayfield, Sawyer and Washburn Counties
 Type of Route fixed route
 Route Sawyer Co. Vets Office, a stop at G2, a stop behind the Stone Lake Pub; to VA hospital
 Type of Vehicles van
 Accessible Services none

Escort Availability	escorts must pay fare (\$20.00)
Service Fee	\$20.00 round trip
Riders Served	Veterans and attendants
Rider Eligibility Criteria	Veteran; must be able to get in and out of vehicles on own
Purposes of Rides	medical/ health care
Informational/Instructional Materials Available	yes
List Materials	brochures, rider information and rules given to each rider on trip

Sawyer County Health and Human Services

	Street Address	City	State	Zip	Telephone	website
Contact Name						
Days/Hours of Operation						
Description of Service						
Reservations						
Type of Service						
Service Area						
Type of Route						
Route						
Type of Vehicles						
Accessible Services						
Escort Availability						
Service Fee						
Riders Served						
Rider Eligibility Criteria						
Purposes of Rides						
Informational/Instructional Materials Available						
List Materials						

Ventures Unlimited

	110 North Industrial Drive	Shell Lake	WI	54871	715-468-2939	www.iu.org
Contact Name		Tom Sweeney, Program Coordinator			fax 715-468-4478	
Days/Hours of Operation		M-Th, 7:45am-3:45pm				
Description of Service		day development center, workshop				
Reservations		must schedule 24 hours in advance				
Type of Service		door-to-door				
Service Area						
Type of Route		fixed route				
Route						
Type of Vehicles		van				
Accessible Services		wheelchair access				
Escort Availability		escorts are NOT provided				
Service Fee		client of ventures				
Riders Served		people with disabilities				
Rider Eligibility Criteria						
Purposes of Rides		employment				
Informational/Instructional Materials Available			none			
List Materials						
Eight County Transportation						
Providers Inventory (2008)						

Washburn

Badger Bus of Spooner

1640 S. River St., P.O. Box 67 Spooner WI 54801 715-635-8811 fax 715-635-8377
Contact Name Judy Cuskey, Owner jcuskey@charter.net
Days/Hours of Operation 6am-5pm
Description of Service school bus contractor
Reservations
Type of Service
Service Area Spooner School District
Type of Route fixed route
Route
Type of Vehicles bus
Accessible Services wheelchair access, other
Escort Availability
Service Fee
Riders Served children, teens
Rider Eligibility Criteria
Purposes of Rides
Informational/Instructional Materials Available
List Materials

Caring Medical Transport

	Street Address	City	State	Zip	Telephone	website	e
Contact Name							
Days/Hours of Operation							
Description of Service							
Reservations							
Type of Service							
Service Area							
Type of Route							
Route							
Type of Vehicles							
Accessible Services							
Escort Availability							
Service Fee							
Riders Served							
Rider Eligibility Criteria							
Purposes of Rides							
Informational/Instructional Materials Available							
List Materials							

Handi-Lift Inc.

1779 10th St Cumberland WI 54829 715-822-5077
Contact Name Fax 715-822-5078
Days/Hours of Operation M-F, 5am-5pm; Limited service available on Saturdays for dialysis needs
Description of Service Non-emergency transportation company
Reservations same day service IF available
Type of Service door-through-door

Service Area all of Northwestern Wisconsin
 Type of Route demand response
 Route
 Type of Vehicles vans
 Accessible Services wheelchair access, lifts, ambulatory
 Escort Availability escorts are NOT provided, escorts ride for free
 Service Fee medicaid; private pay is \$48.00 round trip for first 5 miles, \$1.47 per mile after that
 Riders Served seniors, people w/ disabilities, children, teens, adults
 Rider Eligibility Criteria
 Purposes of Rides medical/ health care, employment, volunteer activities, social/ recreational, childcare, shopping
 Informational/Instructional Materials Available none available
 List Materials

Indianhead Medical Center

113 4th Ave Shell Lake WI 54871 715-468-7833 www.shelllakeonline.com
 Contact Name
 Days/Hours of Operation M-F, 7:30am-4pm
 Description of Service Courtesy van to and from Indianhead Medical Center and Shell Lake Clinic
 Reservations same day service may be available, at least 2 days advanced notice appreciated
 Type of Service door-to-door, door-through-door
 Service Area 30 miles from medical centers
 Type of Route demand
 Route
 Type of Vehicles
 Accessible Services none
 Escort Availability escorts are NOT provided
 Service Fee no fee
 Riders Served all patients of the medical centers
 Rider Eligibility Criteria patient of the medical center
 Purposes of Rides medical/ healthcare
 Informational/Instructional Materials Available none
 List Materials

Key Care, Inc

119 E 4th St N Ladysmith WI 54848 715-532-3727 fax: 715-532-6087
 Contact Name Tonya Sweeney, Business Coordinator
 Days/Hours of Operation 24 hours a day/ 7 days a week
 Description of Service non- emergency transportation
 Reservations same day service available
 Type of Service door-through-door
 Service Area Rusk County
 Type of Route demand response
 Route
 Type of Vehicles van
 Accessible Services wheelchair access
 Escort Availability
 Service Fee mileage rate \$1.40, unload .50; Base rate \$13.50 for the first 5 miles
 Riders Served seniors, people w/ disabilities
 Rider Eligibility Criteria medicaid assistance accepted; if not private, must have medicaid necessity
 Purposes of Rides medical/ health care; private pay for social activities

Informational/Instructional Materials Available none
List Materials

New Richmond Transport

P.O. Box 209 New Richmond WI 54017 715-246-2933 fax: 715-246-9330
Contact Name Amy Johnson, Office Manager
Days/Hours of Operation Office: M-F 8am-4pm; Driving: M-F 6am-6pm
Description of Service non emergency medical transportation for handicapped and elderly
to medical appointments or social outings
Reservations must schedule 24 hours in advance *by noon the business day before*
Type of Service door-to-door
Service Area Central, West Central and Northwest Wisconsin
Type of Route demand
Route
Type of Vehicles van
Accessible Services wheelchair access
Escort Availability 1st escort rides for free; 2nd escort must pay fare of \$25.00 per stop
Service Fee flat rate, call for quote, Wisconsin Medicaid
Riders Served seniors, people w/ disabilities, children, teens, adults
Rider Eligibility Criteria If on Medicaid, must have physician fill out documentation of eligibility prior to service
Purposes of Rides medical/ healthcare, employment, volunteer, religious events, social, childcare, shopping
Informational/Instructional Materials Available yes
List Materials brochures available upon request

Northwoods Transport

805 Nottingham St Rice Lake WI 54868 715-234-8499 or 1-800-570-3456
Contact Name Dana Haas, Manager Fax 715-236-3156
Days/Hours of Operation Office Hours 8:30am-4:30pm
Description of Service non emergency medical transportation
Reservations must schedule 24 hours in advance, same day service available if possible
Type of Service door-to-door
Service Area Northwest Wisconsin
Type of Route fixed route, demand route
Route
Type of Vehicles van
Accessible Services wheelchair access
Escort Availability escorts are NOT provided, escorts ride for free
Service Fee mileage rate, call for quote; Medicaid w/ signed SMV from MD
Riders Served seniors, people w/ disabilities, children, teens, adults
Rider Eligibility Criteria
Purposes of Rides medical/ healthcare
Informational/Instructional Materials Available none
List Materials

NWT Express

15954 Rivers Edge Dr, STE 310 Hayward WI 54843 715-634-8974 www.cwthayward.com
Contact Name Kathy Snyder, Agent fax: 715-634-8043
Days/Hours of Operation M-F, 8:30am- 5:00pm
Description of Service van service from Hayward-Spooner-Rice Lake Area to Minneapolis/St. Paul airport
Reservations must schedule 2 days in advance
Type of Service transit stop, door-to-door

Service Area
 Type of Route demand route
 Route
 Type of Vehicles van
 Accessible Services
 Escort Availability escorts are NOT provided
 Service Fee flat rate; see brochure and website
 Riders Served seniors, children, teens, adults
 Rider Eligibility Criteria
 Purposes of Rides social/ recreational activities
 Informational/Instructional Materials Available yes
 List Materials brochures, website

Polk County Adult Development Center Inc

	Street Address	City	State	Zip	Telephone	website
Contact Name						
Days/Hours of Operation						
Description of Service						
Reservations						
Type of Service						
Service Area						
Type of Route						
Route						
Type of Vehicles						
Accessible Services						
Escort Availability						
Service Fee						
Riders Served						
Rider Eligibility Criteria						
Purposes of Rides						
Informational/Instructional Materials Available						
List Materials						

Sawyer Co Veterans Service Office

	(P.O. Box 717)	15872 5th St	Hayward	WI	54843	715-634-2770	fax: 715-638-2313
Contact Name						email: veterans@sawyercountygov.com	
Days/Hours of Operation		M-F, 8am-4pm					
Description of Service		county transportation for vets to and from VA hospital					
Reservations		must schedule more than 2 days in advance; as much time as possible to guarantee seat					
Type of Service		transit stop					
Service Area		Ashland, Bayfield, Sawyer and Washburn Counties					
Type of Route		fixed route					
Route		Sawyer Co. Vets Office, a stop at G2, a stop behind the Stone Lake Pub; to VA hospital					
Type of Vehicles		van					
Accessible Services		none					
Escort Availability		escorts must pay fare (\$20.00)					
Service Fee		\$20.00 round trip					
Riders Served		Veterans and attendants					
Rider Eligibility Criteria		Veteran; must be able to get in and out of vehicles on own					
Purposes of Rides		medical/ health care					

Service Area
 Type of Route
 Route
 Type of Vehicles
 Accessible Services
 Escort Availability
 Service Fee
 Riders Served
 Rider Eligibility Criteria
 Purposes of Rides
 Informational/Instructional Materials Available
 List Materials

Ventures Unlimited

	110 North Industrial Drive	Shell Lake	WI	54871	715-468-2939	www.justforthebirds.org
Contact Name	Tom Sweeney, Program Coordinator			fax	715-468-4478	
Days/Hours of Operation	M-Th, 7:45am-3:45pm					
Description of Service	day development center, workshop					
Reservations	must schedule 24 hours in advance					
Type of Service	door-to-door					
Service Area						
Type of Route	fixed route					
Route						
Type of Vehicles	van					
Accessible Services	wheelchair access					
Escort Availability	escorts are NOT provided					
Service Fee	client of ventures					
Riders Served	people with disabilities					
Rider Eligibility Criteria						
Purposes of Rides	employment					
Informational/Instructional Materials Available	none					
List Materials						

Veteran Commission for Washburn County (Veterans Transportation VAMC MLPS, MN)

	850 West Beaverbrook Ave	Spooner	WI	54801	715-635-4470	fax: 715-635-4471
Contact Name	Carl Krantz, CVSO					
Days/Hours of Operation	M-F with guidelines					
Description of Service	Ambulatory only transportation to the VAMC Mpls, MN. Medical Appointments					
Reservations	must schedule 2 days in advance					
Type of Service	transit stop					
Service Area						
Type of Route	fixed route					
Route	Highway 70 to Highway 35 to Mpls					
Type of Vehicles	van					
Accessible Services						
Escort Availability						
Service Fee	flat rate: \$20.00 donation					
Riders Served	adult veterans					
Rider Eligibility Criteria						
Purposes of Rides	medical/ health care					

