

Jefferson County 2008 Locally Developed Transportation Coordination Plan

Project Manager Information

Lead Agency: Jefferson County Human Service
Contact Person: Sue Torum, Manager
Title: Aging & Disability Resources
Address: 1541 Annex Road
Jefferson WI 53549
Phone: 920-674-8136
E-mail Address: SueT@co.jefferson.wi.us

Required Elements

- 1) An assessment of available services that identifies current transportation providers, including public, private and non-profit.
- 2) An assessment of transportation needs for individuals with disabilities, older adults and people with low incomes.
- 3) Strategies, activities and/or projects that address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in services delivery; and
- 4) Priorities for implementation based on resources (from multiple program sources), time and feasibility for implementing specific strategies and/or activities identified.

Jefferson County's responses to the required elements of the 2008 locally developed transportation coordination plan are found in the following sections:

Outline of Coordination Planning Process & Meetings

- 6-11-08: Orientation meeting with WisDOT representatives.
- 6-25-08: Email from David Lowe, WisDOT authorizing the county to spend up to \$1,000 in trust funds to cover the cost of a project consultant.
- 6-26-08: Peter J. Ronk is retained as consultant to manage this process on behalf of Sue Torum, "Project Champion."
- 7-14-08: Meeting between Torum and Ronk to discuss and establish an approach to getting the needed information to be able to hold an effective transportation coordination meeting. Ronk has agreed to:
- Collect data related to unmet needs/service gaps.
 - Conduct provider interviews (in-person or via telephone) to gather their perspectives, issues and possible barriers to transportation coordination.
 - Update the Jefferson County Transportation Services Inventory.

- Co-facilitate the 2008 Coordinated Planning meeting.

- 7-16-08: Torum and Ronk attend a Mobility Information Day put on by Community Care, Inc.
- 7-28-08: Ronk makes phone calls to providers to set up appointments for face to face information gathering meetings.
- 7-30-08: Ronk meets with Jefferson County Veteran Services department.
- 7-31-08: Ronk meets with vendor -- LaVigne's Bus Company.
- 8-04-08: Ronk meets with Faith-in-Action (a large volunteer organization).
- 8-12-08: Ronk does phone interviews of vendors – Watertown Regional Medical Centers.
- 8-13-08: Ronk does phone interviews of vendors – Watertown Passenger service, Fish Volunteers.
- 8-15-08: Ronk does phone interviews of vendors – St Coletta, Abilities Inc., Countryside Nursing Home.
- 8-22-08: Meeting date is set, agenda is developed and meeting rooms are reserved in a centralized location within the County.
- 8-22-08: Torum does the invitation to providers of transportation, area political leaders and transportation users.
- 8-26-08: Ronk does phone interviews with remaining vendors – UMOS, Brown Cab.
- 8-27-08: Torum does a press release for local newspapers.
- 9-08-08: Meeting is held.

Date Collection/Assessment of Transportation Needs

Population statistics: The following information is taken from a 2007 organization and programmatic study of the Human Services Department by EJJ Olson and Associates:

- Since 1970 Jefferson county had a 31.6% population Growth
 - Current population is 80,000
- Growth is expected to increase another 19.3% by 2030
 - Expected population = 94,000
- Current growth rate is faster than the state average
- Between 2005 and 2030 the population of older adults (65 & over) will increase 84.7% vs. general population growth of 19.3%
 - 2005 older adults = 9,725
 - By 2030 estimate = 18,000
- Approximately 60% of Jefferson county older adults are affected with some sort of disability
 - Current = 5,800
 - 2030 est. = 10,800
- Jefferson county has a 1.8% disabled population vs. a national average of 1.6%
 - Current = 1,280
 - 2030 est. = 1,504

- Approximately 7.6% of Jefferson County population are living below the poverty rate
 - Current = 6,080
 - 2030 est. = 7,144

Limited or No Solution Issues (Facts): Jefferson County is a typical rural county and per the above statistics, the elderly/disabled population is growing at a faster rate than the general population. Peoples needs for transportation are varied and don't often fit into the criteria established under publicly funded programs.

Provider Issues:

- There is no county coordination of service at a “central” point.
- Cost, time and “turf”.
- No place to go for “TOTAL” cost of service or number of rider given or requested.
- No centralized location for volunteer registration so volunteers are shared, in an uncoordinated manner.
- Most times only one person is being transported, but when combined riders experience an increase in “wait” time.
- No coordination with are or out-of-county (Madison/Milwaukee) hospitals and clinics for appointments for riders.
- The government is expecting counties to provide rides for more than just medical appointments. Cannot meet all requests for medical appointments now.

Passenger Issues:

- There is no county coordination of service at a “central” point.
- Barriers to access, including multiple but different phone numbers, policies and service restrictions.
- Inflexibility: riders want to be picked up and dropped off at a time of their choosing.
- Cost of service can be prohibitive.
- Lead times to call for ride often too restrictive. Desire easier access.
- Priority trips are too restrictive, also need rides to:
 - Jobs or job interviews;
 - Shopping for food and clothing;
 - County and state offices like the Courthouse, Probation & Parole, Social Security, Police Departments, etc.;
 - Visiting relatives in a hospital or nursing home;
- Cab companies stay within city limits because of shared ride requirements.
- No available bus services between cities within the county, only Madison to Milwaukee with a Johnson Creek pick-up/drop-off.

Volunteer Issues:

- There is no county coordination of service at a “central” point.

- Many aged, disabled, and poor count on volunteers and various agencies to get low-cost or no-cost transportation services.
- There are never enough drivers or vehicles.
- Ongoing recruitment efforts with no centralized location for volunteer registration
- Increased need for more background checks and costs.
- Increasing number of requests for rides.
- Need for more wheel chair accessible vehicles.
- Increased federal and state expectations.
- Not efficient - most often have one rider per vehicle.

Provider Interviews

7-31-08 Interview with Patti Heitz (Owner) Lavigne Bus Company

Operates 5 routes

- Runs thru Jeff, Dodge, and Walworth Counties
- Runs daily M-F all year long
- Routes go to Opportunities, Incorporated (a sheltered workshop)
 - Uses “school bus for these routes

Other vehicles available

- Have 10 wheel chair accessible
- Can accommodate 2 wheel chairs plus another 2-4 ambulatory clients
- Have 2 mini vans also

No problem with driver turn-over

- They pay well for this type of driver
- Prefer referrals for getting new drivers

Haven't raised rate cost since Jan 2007

Issues being faced:

- Costs of fuel (and possible labor)
- Losing possible riders to subsidized cab system
- They receive no subsidies from anyone or from any group
- Only make trips based upon appointments
- Most trips usually contain only one person – this is a money losing trip
- If two people have appoints generally they are too far apart to make one trip
- Trying to be as flexible as possible to help meet peoples needs (but this increased their costs)
- Busiest day changes from week to week.
- No predictability in rider ship other than appointments
- Accepted payments
 - Medicaid
 - Private pay

- Medicaid waiver/some vouchers

Assuming you could wave a magic wand --What would make life easier for your and your business.

- More predictability
- Lower fuel costs
- Higher revenues/prices
- More riders per trip would help

5-30-08: Meeting with Yvonne Duesterhoeft, Veterans Service Officer

Annual budget 2008 = \$12.5K (Will need about \$19K for full year)

- ½ was to be from tax payer and ½ from self funding
- Assumption was charge \$64/trip with client to pay \$32
(Not worked out—most clients are pensioners)

Avg. trip cost to VSO = \$65 – 120 per trip

Have 5 volunteers

Paid 58.5 cents/mile plus a \$25/day fee

Number of clients = 51

of trips per month = 17 – 20

Clients go to Milwaukee or Madison for services

Issues:

- If take more than one client then it get to be a long day for everyone since one appoint may be in the morning and the other in the pm.
- No way for people to get from either Watertown or Jefferson to Johnson creek because the cab companies only run to the city limits.
- Only way to get to Johnson Creek at this time is to go by car. Yours or someone else who is willing to give you a ride
- **All clients can ride in standard car.** Most are elderly – vets of either WWII or Korea
- In 2008 VSO received a grant of \$700+ from the state. Never know how much because the state sets a \$100,000 budget and each agency gets a part of that based upon the number of miles needed to meet the needs of their clients.

Other information/ideas:

- Disabled American Veterans (DAV) have a system of vans that take people to the VA offices and hospitals/clinics.
- Office is in Green Bay WI.

- Wisconsin Coach may be willing to put a stop at Johnson Creek and put stops on at the Milwaukee and Madison VA hospitals (50-50 chance) (Contact: Tim Dieckelman)
- Could the county have a few hybrid vehicles for the use of volunteers so they don't have to provide their own car and gas (plus then we don't pay the mileage of 58.5 cent/mile)
- Can we work this program into the “**green movement**” being supported by the County Administrator?
- Talk with Paula Sumpter about her role in this transportation study effort.

8-4-08 Meeting with Meriah Jacobs-Frost, Director, Faith-in-Action

Mission: Help individuals remain independent

Have approximately 200 recipients

About 50% of these are part of one Parish in Watertown

Coordination for about 100-120 take place from their Jefferson office

- They do most of the coordination for these
- They have no vehicles of their own.
- No charge for transportation
- Only 2 people have ever asked for mileage since inception of program
- They do have some funds for paying mileage
- Referrals come from general public, hospitals, social workers, or parishes
- Don't always get the data for trips provided
- They want this data to show what they provide

Issues:

- Balancing—Care Recipient vs. Volunteers
- Trying to establish a relationship between the two
- Not many volunteers want multiple people w/ transportation
- Getting people to report mileage
- Provide some service in Dodge and Walworth counties
- Most of service is provided within Jefferson County
- Ask for a week lead time to schedule a volunteer

Goal:

- To be mainly community funded
 - Currently funding comes from:
 - 1/3 from annual Rainbow Hospice, Inc, - End of life conference
 - 1/3 from Bader foundation
 - 1/3 from fund raisers and donations

Would be willing to do become the coordination hub for transportation if:

- Appropriate funding were available so fund raising wouldn't be an issue
- If some type of tracking and scheduling software were purchased
- Group believes the county needs some type of centralized system for meeting peoples transportation needs

Interview with Watertown Regional Medical Center 920-262-4298

- Have 1 wheel chair accessible vehicle
 - Could use three
 - Using vehicle takes up a large chunk of someone's time
- Stay mostly in Watertown
- Will go to Johnson creek to the Cancer Center and one dentist
- Basically only travels between their medical facilities within Watertown
- **Issues**
 - Could use more vehicles
 - Don't take people to Madison or Milwaukee – stay within Watertown
 - Don't have the resources to drive people around

Interview with Watertown Passenger Transit Inc. 920-261-7433

- Manager is Mark Roesch
- Have 7 cabs but usually have 8
- Have a couple of regular vans
- Have a few buses
- Have one "lift" type van
- Charge per adult per ride
- Only travel within Watertown—as far south as Wal-Mart

Brown Cab Company 920-563-6303

- Did not return my calls
- Provides service to the cities Fort Atkinson and Jefferson
- Does not travel north of the Jefferson city limits
- Both cities subsidize company to help provide cab service

Interview with Fish Community Volunteer Program 920-563-9555

- Have only three drivers now—would like more
- Clients have to be within the Ft. Atkinson area/school district
- Call in 3 days in advance minimum
- Will take them to medical appointments only
- Drivers make trips 2X's Mon.

Interview with UMOS (United Migrant Opportunities Services) 262-725-4622

- Contact Sherry
- Only take children to & from "Headstart" programs
- Have one school bus – no driver
- Currently contracting with Dousman bus services for that driver position.

St. Coletta of Wisconsin 920-674-8246

- Contact Ted Behncke, Transportation Manager, started 90 days ago.
- Work with Jeff Human Svcs now?
- Vehicles = 65-70 over multiple facilities only 7 are DOT funded
- Clients = 306 with about 150-200 rides per day
- Issues to be addressed if possible
 - Age of vehicles and cost of maintenance
 - No internal plan for replacement
 - Not sure what true cost of each ride

Bethesda Lutheran Homes & Services 920-261-6526

- Contact Ruth Langhurst (Transportation coordinator) Rod Jacobson
- Work with Jeff Human Svcs now?
- Vehicles =
- Clients =
- Issues to be addressed if possible

Jefferson County Human Services 920-674-8104

- Contact Jackie Cloute, Transportation Coordinator
- Operates three projects under S85.21
 - Van Transportation
 - Taxi Subsidy – Nutrition Program
 - Driver-Escort (Volunteer Driver)

Van Transportation

- 1 Mini Van – non accessible
- 1 “dedicated” driver (40 hrs/wk)
- Fixed route service
- Cost: \$1.00 per one-way trip

Taxi Subsidy

- User side subsidy for nutrition program participants
- Passenger fees are subsidized .75 per one-way trip

Driver Escort (Volunteer Driver)

- All volunteers use their own vehicles.
- Pay them 58.5 cents per mile, plus daily per diems
- Rides/ month = 210-250 (request for rides 300+)
- Have about 10 very dedicated volunteers plus some who will help in an emergency.
- Trip priorities: medical appointments, Human Services, and Work Force Development
- Number of request to go to courthouse, probation office, or to hospital and nursing homes to visit patients or residents

- Getting more request for Madison and Milwaukee (takes all day)
- Starting to get request to go to Janesville
- Charge \$1.00 per one-way trip in county and \$5.00 per one-way trip out-of-county.

Issues:

- Don't have wheel chair equipped vehicle; collaborate with Brown Cab, LaVigne's or Bethesda on these rides using limited \$85.21 funds.
- Van not always filled to capacity.
- No call/no show clients occurs with 12-24% of driver-escort ride requests each month,
 - Send notice to no shows
 - Use "3 strikes and your out" of program policy
 - Will reevaluate for service

Countryside 920-674-3170

- Contact Earlene Ronk --Administrator
- Works with Jeff Human Services now when possible
- Vehicles = 1 bus wheel chair accessible lift and a couple of lift vans 2 wheel chair capacity
- Clients = 120 residents only at this time
- Issues to be addressed = better coordination of services with other agencies if possible.

Abilities Inc. 920-563-8554

- Contact is Tyler Hansen
- Vehicles = 3 lift type vans for 2 wheel chairs and 1 bus that holds about 18 wheel chairs. Bus is lift type
- Doing okay by themselves no problems other than the increasing cost of gas and drivers.

Jefferson County Administrators Office 920-674-8663

- Contact Paula Sumpter
- Will give any input needed at our coordination meeting 9-8-08

Jefferson County Transportation Services Inventory – Attachment I

2008 Coordinated Planning Meeting Invitation List (40)

Aging & Disability Resource Center Advisory Committee members
City Administrators – Fort Atkinson, Jefferson, Lake Mills, Waterloo, Watertown
County Transportation Providers – County Administration, Countryside Home, Human Services, Veterans Services
Human Services Board members

Local Transportation Providers – Abilities, Inc., Bethesda Lutheran Homes, Brown Cab, Faith-in-Action, FISH, LaVigne's Bus Company, St. Coletta of Wisconsin, Watertown Hospital, Watertown Passenger Transit

Surrounding Counties Transportation Managers – Dane, Dodge, Walworth & Rock Counties

Transportation Coordinating Committee – includes individuals from the entities already mentioned.

UWEX

Meeting Invitation sent via E-mail

From: Sue Torum [mailto:SueT@co.jefferson.wi.us]

Sent: Friday, August 22, 2008 4:31 PM

Subject: 2008 Coordinated Transportation Meeting

Hi Everyone,

I am writing to inform you that the **2008 Coordinated Transportation Planning Meeting** for Jefferson County and surrounding areas has been set for 9/8/08 from 1:00 p.m. - 4:00 p.m. at the Workforce Development Center in Jefferson. (For those of you who weren't in on previous emails, please read under the subject line below for more information as to what this is all about). **For DOT Staff: The information contained in this document came directly from the WisDOT website and is not included here due to length.** I've attached the agenda and would ask that you RSVP so that I have a head count for materials and refreshments.

I've also attached a flyer that announces the meeting, and if you have a good public place to post it, I would be most appreciative.

Our consultant has put in a considerable amount of time working on this project and I am certain that this meeting will be very worthwhile. I hope to see you all there.

Sue

Susan Torum, Manager
Aging & Disability Resources Division
Jefferson County Human Services Department
1541 Annex Road
Jefferson, WI
920-674-8136 Direct
920-674-7603 Fax

Poster: The poster provided in the 2008 Locally Developed Transportation Coordination Plan toolkit. Attachment II.

The poster was sent to all of the individuals who were invited and they were asked to help spread the word about the meeting by posting it in a public place. It was also copied and handed out to Human Services Board and ADRC Advisory Committee members who were asked to also post copies where they were able. It was also sent to Senior Centers.

The poster was displayed in the main lobby of the personal assistance building and main lobby at the Work Force Development Center. The transportation coordinator also made copies and distributed them to the volunteer drivers who were asked to hand them out to passengers. The van driver did the same.

Press Release: Run in the Daily Jefferson County Union, Lake Mills Leader and Watertown Daily Times.

The Jefferson County Human Services Department invites you to participate in the development of the counties 2008 Locally Coordinated Public Transit-Human Services Transportation Plan. Discussion items include information about existing transportation services currently available; identifying the issues with current transportation services; identifying services gaps and deciding on what actions are needed to close or “shrink” the current transportation gaps. The resulting plan will prioritize these actions based upon available resources and it will prioritize those actions that may require additional resources in the future.

If you are interested in learning more about transportation issues in Jefferson County, or in being part of developing the 2008 Locally Coordinated Public Transit-Human Services Transportation Plan, please join us. The meeting will be held on Monday, September 8th, from 1:00 p.m. – 4:00 p.m. at the University of Wisconsin Extension (UWEX) Building, 864 Collins Road in Jefferson. For accommodations, or to arrange for transportation, please contact Jackie Cloute, Transportation Coordinator at (920)674-8104.

Meeting Agenda: The agenda provided in the 2008 Locally Developed Transportation Coordination Plan toolkit was used. Attachment III.

Meeting Record

Presenters: Peter Ronk

Facilitator: Earlene Ronk

Notetaker: Peter Ronk

Attendees: 13 participants out of 40 invitations

Meeting Notes:

- Introduction of Peter & Earlene by Sue Torum followed by individual participant introductions
- Sue gave an overview of the purpose of the meeting then introduced Peter
- Peter gave an overview of his findings after talking with a variety of transportation providers individually (see attachment B)
- Earlene next explained the process she would use to verify the “Issues” information and how the group would add to it. The Process explain had the following steps:
 - Verify and add to “Issues” list already shared with the group
 - Discuss “Ideal” situation – a 5 year outlook
 - Discuss the gaps between “Today’s Issues” and the “Ideal” situation
 - List the obstacles to “shrinking” these gaps
 - List strategies to “shrink” these gaps
 - Prioritize those strategies

- Assign responsibilities and timelines for strategy implementation
- The process was followed and strategies were developed to shrink the gap analysis
- The major outcomes of this meeting were as follows:
 - Established renewed interest in the Transportation Coordination Committee along with a desire to broaden the number of stakeholders attending future meetings
 - Agreed upon a set of strategies and priorities to help guide future action plans, meeting directions and grant requests. These are as follows:
 - Leader needed to “push” coordination issues
 - Increased political backing for any set of future action plans
 - Improving communications between all stakeholders and community leaders
 - Improving coordination between transportation providers
- Meeting adjourned

Coordination Plan: 5 Year “Ideal/Vision” (Agreed upon during the 9-8-08 Coordination meeting)

- 1 Centralized phone number for consumers to call for a ride
- Number is available to users 7 days/week & 24 hours/day
- Using “coordination software” to help match users with providers
- Having enough people to support this “call center”
- Have a good “in take” process to allow for clear eligibility decisions
- Have an efficient public/ private process for funding and solution development
- All needed rides are provided
- All available resources are being used efficiently
- Some type of “mass” transit connects the various municipalities within the county
- Support Jefferson County’s environmental concerns
 - “Greener” vehicles in transportation pools
 - Active ride share program
 - Have groceries and pharmacies provide delivery service to eligible users
- All transportation providers are part of our transportation solution
- Have a centralized location for grant information
- Accurate statistics to support funding requests and to maximize the efficiencies of solutions
- High community awareness of transportation issues

Gaps & Obstacles to the achievement of this vision

- Communications between all groups, users, and political entities is missing
- Lack of education of the serious issues of transportation for many people
- Shortage of resources – volunteers, money, etc
- Lack of a leader to push transportation issues and better coordination between providers and users
- Lack of information and understanding about available grants for transportation issues from government agencies and private foundations

- Sustainability of any program after grant money has been used
- Lack of political support
- Lack of an efficient system to coordinate providers, users, and various programs though out the county

2008 Locally Developed Transportation Coordination Plan Jefferson County

Strategy	Action item	Responsible party/person	Timeframe
Appoint /hire / find a volunteer to be a “Transportation Coordination Leader”	Find someone to be this person	Sue Torum	By 1-1-09
	Get county “leadership” to agree with suggested person	Sue Torum & Paula (Jefferson County Management Analyst)	By 1-1-09
Improve communications with political leadership of Jefferson County, municipalities within the county and surrounding counties	Use Jefferson County’s management analyst” to help offer suggestion as to how this can be done.	Paula (Jefferson County management analyst)	By 1-1-09
	Continue to have representation from municipalities & boards/advisory committees at future transportation meetings	Sue Torum to invite members Paula to encourage attendance	Ongoing
	Use a consultant to suggest ways of improving these types of communications	Transportation Coordination leader	Ongoing
Improve the communication and education of all groups involved in	Work toward a centralized call center for users	Transportation Coordination leader	Ongoing *
	Actively solicit other groups and resources in be included in future planning meetings	Everyone on the Transportation committee	Ongoing
	Investigate if any grants are available from government agencies or private foundations	Transportation Coordination leader	1/1/10 *Start up after a number of groups agree to work together on this—goal set of 1-1-11
Improved coordination between providers (and providers and users)	Work toward a centralized dispatch system for providers	All meeting participants	On going
Use Surveys to understand the needs of users,	Investigate what others have done	Sue Torum	By 3-1-10

providers, and political leaders	Use a consultant to help put together this survey	Transportation Coordination leader	8-1-08
	Use this information to improve efficiencies and to justify new solutions	Transportation Coordination Leader	Ongoing

Jefferson County Transportation Services Inventory: 9/08

Program Name / Sponsoring Agency Program Eligibility	Type of Vehicles (Bus, Vans, Volunteers) (Show # of Vehicles)	Scheduling (Check all that apply)	Days and Hours of Operation	Lift or Ramp Equipped (# of Vehicles)	How To Access	Funding Sources
<p>Name: Jefferson County Veteran Services</p> <p>Address: 402 S. Main St. Rm 207 Jefferson WI 53549</p> <p>Phone: 920-674-7240</p> <p>Contact Person: Yvonne Duesterhoeft</p> <p>Eligibility Restrictions: Must be a veteran</p>	<p>Has no vehicles</p> <p>Volunteers use their own vehicles</p>	<p>Demand Response</p>	<p>Weekdays</p>	<p>None</p>	<p>Call for each ride</p>	<p>Donations</p> <p>County Funding</p>
<p>Name: LaVigne's Bus Co.</p> <p>Address: N3109 Hwy 12 Fort Atkinson WI 53538</p> <p>Phone: 620-263-1515</p> <p>Contact Person: Patti Heitz (Owner) lavigne@compufort.com</p> <p>Eligibility Restrictions: Aged, disabled</p>	<p>2 regular mini vans</p> <p>5 wheel chair buses—2 wheel chairs ea.</p>	<p>Demand</p>	<p>Weekdays</p> <p>Saturday</p> <p>Sunday</p>	<p>Lift</p>	<p>Call for each ride</p>	<p>Medicad</p> <p>Private pay</p> <p>Medicaid waiver</p> <p>Some vouchers</p>
<p>Name: Watertown Area Health</p> <p>Address: 125 Hospital dr. Watertown WI 53094</p> <p>Phone:</p>	<p>1 wheel chair van –2 wheel chairs</p>	<p>Demand Response</p>	<p>Weekdays</p>	<p>Lifts</p>	<p>Call for each ride</p>	<p>Medicaid Waiver</p> <p>Private Pay</p>

Program Name / Sponsoring Agency Program Eligibility	Type of Vehicles (Bus, Vans, Volunteers) (Show # of Vehicles)	Scheduling (Check all that apply)	Days and Hours of Operation	Lift or Ramp Equipped (# of Vehicles)	How To Access	Funding Sources
920-262-4298 <i>Contact Person:</i> Receptionist <i>Eligibility Restrictions:</i> Aged, disabled and be a client of the clinic going to an appointment to one of their facilities within Watertown or Johnson Creek						
<i>Name:</i> St Coletta of Wisconsin <i>Address:</i> W4955 Hwy 18 Jefferson WI 53549 <i>Phone:</i> 920-674-8246 <i>Contact Person:</i> Ted Behncke <i>Eligibility Restrictions:</i> Aged or disabled clients of St. Coletta	65-70 vehicles Of these 1 is a bus that will hold 10-12 wheel chairs Approx 10 of these vehicles are vans that hold 2 wheel chairs Rest are standard cars or vans.	Fixed Route Demand Response	Weekdays	Lifts None	Fixed Routes Call for each ride	Medicaid Private Pay
<i>Name:</i> Brown Cab <i>Address:</i> 735 Madison Ave. Fort Atkinson WI 53538 <i>Phone:</i> 920-563-6303 <i>Contact Person:</i> Patty McGinty or Marsha Krueger	Standard type cabs—several 1 van – 2 wheel chair capacity	Demand Response	Weekdays Saturday Sunday	Lifts on the vans only None	Call for each ride	Private Pay Medicaid Waiver

Program Name / Sponsoring Agency Program Eligibility	Type of Vehicles (Bus, Vans, Volunteers) (Show # of Vehicles)	Scheduling (Check all that apply)	Days and Hours of Operation	Lift or Ramp Equipped (# of Vehicles)	How To Access	Funding Sources
browncab@sbcglobal <i>Eligibility Restrictions:</i> Non for the cabs Disability for the van						
<i>Name:</i> Fish Community Volunteers <i>Address:</i> Fort Atkinson WI Jefferson WI <i>Phone:</i> 920-563-9555 920-674-3557 <i>Contact Person:</i> <i>Eligibility Restrictions:</i> None but mostly help the elderly and disabled find rides	None Volunteers use their own vehicles	Demand	Weekdays	None	Call for each ride	Donations
<i>Name:</i> Jefferson County Human Services <i>Address:</i> N3995 annex Rd Jefferson WI. 53549 <i>Phone:</i> 920-674-8104 <i>Contact Person:</i> Jackie Cloute <i>Eligibility Restrictions:</i> Elderly or disabled	None Volunteers use their own vehicles	Demand	Weekdays	None	Call for each ride	
<i>Name:</i> Faith-in-Action <i>Address:</i> 164 West Garland Jefferson WI 53549	Own no vehicles Volunteers use their	Demand	Weekdays Saturday Sunday	None	Call for each ride	Donations

Program Name / Sponsoring Agency Program Eligibility	Type of Vehicles (Bus, Vans, Volunteers) (Show # of Vehicles)	Scheduling (Check all that apply)	Days and Hours of Operation	Lift or Ramp Equipped (# of Vehicles)	How To Access	Funding Sources
<p>Phone: 920-674-4548</p> <p>Contact Person: Meriah Jacobs-Frosh (Director)</p> <p>Eligibility Restrictions: Must be in need -- adults</p>	own vehicles		Holidays			
<p>Name: Watertown Passenger Transit Inc.</p> <p>Address: 309 Williams St. Watertown, WI 53094</p> <p>Phone: 920-261-7433</p> <p>Contact Person: Mark Roesch (manager)</p> <p>Eligibility Restrictions: None for the cabs Disability for the lift van</p>	<p>1 lift van</p> <p>Several standard cab type vehicles</p>	Demand	Weekdays	Lifts	Call for each ride	Private Pay
<p>Name: Abilities Inc.</p> <p>Address: 28 E. Sherman Av. Fort Atkinson WI 53538</p> <p>Phone: 920-563-8554</p> <p>Contact Person: Tyler Hansen</p> <p>Eligibility Restrictions: Elderly or disabled</p>	<p>3 Lift vans for 2 wheel chairs each.</p> <p>1 lift bus for 16 wheel chairs</p>	Demand	Weekdays	Lifts	Call for each ride	Private Pay Medicaid
<p>Name: UMOS</p>	1- bus	Stand weekly	Weekdays	None	Fixed Routes	Donations

Program Name / Sponsoring Agency Program Eligibility	Type of Vehicles (Bus, Vans, Volunteers) (Show # of Vehicles)	Scheduling (Check all that apply)	Days and Hours of Operation	Lift or Ramp Equipped (# of Vehicles)	How To Access	Funding Sources
<p><i>Address:</i> Whitewater, WI</p> <p><i>Phone:</i> 262-725-4622</p> <p><i>Contact Person:</i> Sherry</p> <p><i>Eligibility Restrictions:</i> Specialize in helping migrant families</p>		schedule				



Please Attend!!!!

2008 Locally Developed Coordinated Public Transit-Human Services Transportation Plan (Jefferson County)

- Date:** Monday, September 8, 2008
1:00 p.m. – 4:00 p.m.
- Location:** UW-Extension
864 Collins Road, Room's 8 & 9 (Lower Level)
Jefferson, WI 53549
- Purpose:** To conduct a Locally Developed Coordinated
Public Transit-Human Services Transportation
Plan
- Contact
Information:** Susan Torum, Manager, Aging & Disability Resources Division

For accommodations, or to arrange for transportation, please contact Jackie Cloute, Transportation Coordinator at (920)674-8104 or via email at JackieC@co.jefferson.wi.us.

For more information on the project, please contact Peter Ronk, Project Consultant at knorjop@yahoo.com

Jefferson County Transportation Coordination

**Meeting Agenda
9-8-08**

Coordination Plan Keepers: Sue Torum & Peter J Ronk
Champion: Sue Torum
Meeting Facilitator: Earlene Ronk

- | | |
|-------------|--|
| 1:00 - 1:10 | Welcome & Introductions |
| 1:10 - 1:20 | Overview of SAFETEA & WisDot expectations |
| 1:20 - 1:30 | Review of information already gathered <ul style="list-style-type: none">• Demographics• Transportation providers• Types of transportation provided• Who does transportation (Volunteer/commercial)• Issues discovered and discussed |
| 1:30 - 2:30 | Expand data gathering
Identify current reality
Describe 3-5 year vision (goal)
Identify Gaps |
| 2:30 - 2:45 | BREAK |
| 2:45 - 3:15 | Prioritize gaps
Identify goals
Discuss barriers to goal achievement |
| 3:15 - 3:55 | Identify strategies to meet goals
Identify action steps
Identify responsible person
Identify timelines |
| 3:55 - 4:00 | Set 2009 meeting schedule |

Name	Method of Invitation	Attended
Ageing & Disability Advisory Committee		
Nancy Haberman, Chair	Meeting Discussion	Yes
Leah Getty	Meeting Discussion	Yes
Virgene Lawson	Meeting Discussion	No
Sharon Van Acker	Meeting Discussion	No
Mary Ann Steppke	Meeting Discussion	No
Richard Jones	Meeting Discussion	No
Marian Moran	Meeting Discussion	No
Mike Mullenax	Meeting Discussion	No
Human Services Board		
Jim Mode, Chair	Meeting Discussion	Yes
Richard Jones	Meeting Discussion	No
Martin Powers	Meeting Discussion	No
John MacKenzie	Meeting Discussion	No
Jim Schultz	Meeting Discussion	No
Pam Rogers	Meeting Discussion	No
Gail Towers MacAskil	Meeting Discussion	No
	Meeting Discussion	No
Transportation Providers		
Patti Heitz, LaVigne Bus Company	1:1 Meeting & E-mail	No
Yvonne Duesterhoeft, Veterans Services	1:1 Meeting & E-mail	Yes
Meriah Jacobs Frost, Faith-in-Action Volunteers	1:1 Meeting & E-mail	Yes
Earlene Ronk, Countryside Home	1:1 Meeting & E-mail	Yes
Ted Behncke, St. Coletta's	Phone Call & E-mail	Yes
Watertown Regional Medical Center	Phone Call & E-mail	No
Mark Roesch, Watertown Passenger Transit	Phone Call & E-mail	No
FISH Community Volunteers, Fort Atkinson	Phone Call	No
Pat McGinty & Marsha Krueger, Brown Cab	Email	No
Sherry, UMOS	Phone Call	No
Bethesda Lutheran Homes	Email	No
Jackie Cloute, Jefferson County S85.21 Program	Email	Yes
Tyler Hansen, Abilities Inc.	Email	No
Surrounding Counties Transportation Managers		
Norah Cashin, Dane County	Email	No
Melanie MacDonald, Dodge County	Email	No
Joyce Lubbin, Rock County	Email	No
Lori Muzkato, Walworth County	Email	No
City Managers		
John Wilmet, Fort Atkinson	Email	No

